Virtual Office provides paging services with built in on-system paging and by interfacing with external dedicated paging systems.

On-System Paging

On-system paging is provided using a paging access number which may be programmed with one or multiple paging zones. Each paging zone may contain up to eight phones and the zones are easily customizable using the Virtual Office web portal. On-system paging playback is performed directly by the Virtual Office desk phones using the phone's speakerphone hardware.

When the paging number is called with a single paging zone a page to that zone is activated automatically. When multiple zones are required a menu is presented to the caller allowing the zone to be selected before activating the page.

Access to paging may optionally be restricted by adding a programmed access code, or by refining the access list of phone numbers to just specific phones within your company.

On-system paging is fully integrated with Virtual Office and provides an easy to use interface to adjust which phones are paged and to control multiple paging zones. The cost of the on-system paging solution is $9.99 per month.

Off-System Paging System Integration

Virtual Office integrates with dedicated external paging systems which have a POTs interface. A POTs interface allows a regular telephone line to be connected to the paging system and answers incoming calls (takes them 'off-hook'), activates the paging system, and handles audio and other tasks to complete the paging interface. Note that the customer must own, source, and maintain the amplifier and all speakers of the dedicated paging system. And that most dedicated paging systems do not come with a POTs interface, they are typically an add-on purchase.

Because Velocity Telephone understands the complexity of purchasing and installing a POTs interface to an existing dedicated paging system, we carry a limited number of POTs paging system interfaces for sale for use with external dedicated paging systems and can perform the installation of this interface. The paging interface consists of POTs Interface hardware with a two-wire connector which is attached to the line in / microphone of the paging system. The POTs Paging System Interface answers the incoming call (takes it off-hook) and activates the paging system's two-wire interface to provide audio playback. This allows a legacy or external dedicated paging system to be accessed by your Virtual Office phones, or even from specific cell phones or landlines if allowed in the access list. The cost of the POTs interface if provided by Velocity Telephone is $199.99 for the hardware and $99.99 for the installation.

Whether the POTs interface is provided by Velocity Telephone or the customer, an Analog Telephone Adapter (ATA) is required to provide the originating phone line to the paging interface. The ATA can be purchased outright for $49.99 or rented for $3.99/mo, and the regular monthly user charge for the phone number applies.

External dedicated paging systems offer the benefit of targeted speaker placement and quantity, and can provided specialized paging capabilities. Integrating one with Virtual Office, while not trivial, can add real value where a dedicated paging system is the right solution. Whether the customer provides the POTs interface or Velocity Telephone, the paging system itself (amplifier and speakers) are purchased, owned, and maintained by the customer, who may adjust their setup over time to best suit the company's needs.