DualLink
Velocity Telephone, Inc.

DualLink is a cost effective low overhead solution for providing your business with high uptime.

DualLink provides your business with the ability to utilize two Internet connections for automatic failover. During an unplanned interruption to Internet service on your primary Internet connection, DualLink automatically engages and utilizes the backup Internet connection to keep your business running. This insures your business has Internet connectivity as often as possible.
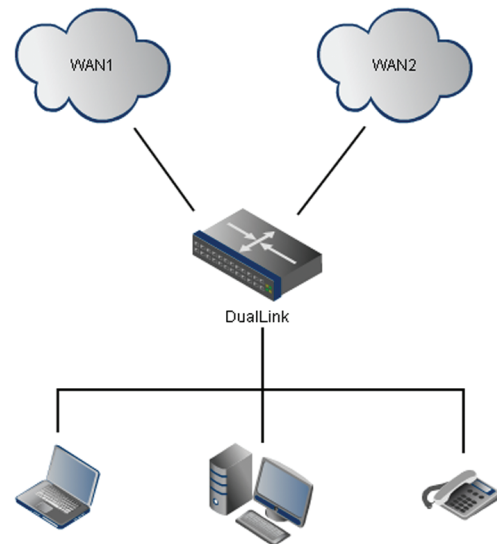
DualLink provides automatic failover within 15 seconds of a service disruption. It provides failover without manually moving cables, resetting equipment, or taking any manual steps to engage the backup network during a failure.

If you have Velocity Virtual Office, DualLink also has the capability to route your voice traffic over one link and data over the other to keep your traffic separate resulting in very high audio quality during normal operation. During failover, traffic is merged to maintain service.

DualLink is a basic failover solution for companies with limited IT resources who want the benefits of high uptime. It requires two separate Internet connectivity resources (such as a T1, DSL, cable Internet service, etc.) and will provide failover between these two connections in the event of a service disruption on either.

It is important to note that DualLink does not provide advanced routing services such as port forwarding, VPN, or other complex IT network administration services. If your company is in need of advanced IT network management it is required that you engage an appropriate IT network management provider and have them provide the failover solution as part of their offering.

Network Diagram Showing DualLink:

Requirements and Limitations of Service:

DualLink requires two Internet connections with *public static IP addresses* on each. Velocity has multiple connectivity products which can be paired together to create the high uptime solution in combination with DualLink.

DualLink will provide automatic failover between these two connections in the event of service disruption on either. In addition DualLink provides basic NAT and routing services for your network. Any advanced network management requires engaging a third party IT network management service for your failover solution, and cannot be provided as part of DualLink.

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DualLink is limited to 20 users.

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